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## PET POLICY

We are pleased to offer pet-friendly accommodations under specific terms and conditions. As a guest of Welcome Valley Village, you agree to adhere to the following policies.

1. A fee of \$35 applies if you wish to have your pet accompany you during your stay at Welcome Valley Village. Your pet must be approved and added to your reservation in advance to your stay. No pets over 50 lbs. To review your reservation, please contact Guest Services at 423-251-5287.
2. The \$35 fee is a one-time, per pet fee that must be collected in advance of your stay. We allow up to 2 pets. The one-time fee for 2 pets is \$50.
3. Pets are not allowed on any furniture or bedding. Therefore, all pets must be crated overnight and crated when left unattended for any amount of time. You have the option of reserving a pet crate for the entirety of your stay for \$15. Please contact Guest Services to arrange your rental.
4. Your pet(s) must be leashed at all times when outside on the property. All waste must be picked up and disposed of. No aggressive dogs are allowed on the property.
5. The pet owner is responsible for all damages or injury caused by their pet during their stay.
6. Pets are not allowed at certain lodgings on the property. Please reference your reservation for policy-specific details regarding your lodging.

If there is evidence of non-compliance with the policies stated above, penalty fees will apply. Common examples of non-compliance and corresponding penalty fees are listed below. The list is by no means exhaustive or exact. Management reserves the right to assess each situation differently and use discretion when applying damage or penalty fees.

- \$70 Failure to add your pet to your reservation
- \$70 Evidence of pet on bedding or furniture (excessive pet hair)
- \$100 Evidence of pet within a lodging that is not pet friendly
- \$70-\$500+ Damages to lodging, furnishings, equipment, etc that must undergo cleaning or replacement.
  - Ex. Chewed door frames
  - Ex. Soiled bed sheets
  - Ex. Excessive pet hair on bedding or furnishings

We realize that accidents happen so please contact Guest Services immediately if a situation arises and damages occur. Guest Services can be reached at 423-251-5287.